



Epic Occasions LTD

Epic Extras Hire Agreement & Terms and Conditions

Please find enclosed the Terms and Conditions for Epic Extras hired from Epic Occasions Ltd. These Terms and Conditions apply to any Epic Extras booked in addition to another Epic Occasions Ltd service, including Bell Tent Hire, or where Epic Extras are hired separately.

By paying the booking deposit, the Customer confirms that they have read, understood and agree to these Terms and Conditions. The Customer will also be required to sign this Hire Agreement on the day of the Event.

1. Definitions

The **Company** means Epic Occasions Ltd.

The **Customer** means the person making the booking.

The **Event** means the booked hire period.

Epic Extras includes, but is not limited to, DIY Pamper Tables, Selfie Prop Boxes, Shimmer Walls, Karaoke Machines, Bracelet Making Kits, Fairy Door Craft Kits, Party Bags, Sweet Trays, Non-Alcoholic Fizz and any other additional products or services supplied by the Company.

Equipment includes all items supplied by the Company in connection with the Epic Extras booking.

2. Booking, Payment & Cancellations

- £50 non-refundable booking deposit.
- The remaining balance must be paid no later than seven (7) days before the Event.
- Late payment may result in cancellation.
- Changes are subject to availability.
- Company cancellations due to circumstances beyond our control will be offered an alternative date or refund where appropriate.

3. Epic Extras Hire

Epic Extras are provided as optional additions to Epic Occasions Ltd services and may also be available as standalone hire where agreed.

Where Epic Extras are booked alongside another Epic Occasions Ltd service, these Terms and Conditions apply in addition to the Terms and Conditions relating to the primary booking.

What's Included

- Epic Extras booked by the Customer.
- Equipment required for the booked Extras.



- Setup where included within the booked package.

What's Not Included

- Childcare or babysitting.
- Medical supervision or administering medication.
- Supervision of children before, during or after the use of the Epic Extras unless specifically stated.
- Catering unless specifically included.
- Responsibility for children outside the organised activities or agreed hire period.

4. Venue Requirements

- Minimum suitable space for the booked Epic Extras.
- Safe access for unloading and collection.
- Parking as close as reasonably possible to the venue.
- Access to the venue up to 45 minutes before the agreed start time where setup is required.
- The booked hire period commences at the agreed start time. Delays caused by late access to the venue or late arrival of guests will not extend the agreed finish time.
- Access to a suitable mains electricity supply where electrical equipment (such as a karaoke machine) is booked.
- Access to running water where reasonably required for booked activities.
- Epic Occasions Ltd reserves the right to refuse to set up or continue the hire if the venue is considered unsafe for staff, guests or equipment.

5. Adult Supervision & Safety

Epic Occasions Ltd provides equipment and entertainment products and is **not** a childcare provider.

The responsible adult must ensure that all Epic Extras are used safely, appropriately and in accordance with any instructions provided by Epic Occasions Ltd.

The Customer is solely responsible for the supervision, behaviour, welfare and safety of all children using the Epic Extras before, during and after the Event.

A responsible adult aged 18 years or over must remain present throughout the Event.

Epic Occasions Ltd accepts no responsibility for supervising children outside any organised activities or outside the agreed hire period.

6. Health, Allergies & Cosmetic Products



The Customer must declare all known allergies, medical conditions, skin sensitivities or any other information that may affect a child's safe participation before the Event.

All cosmetic and pamper products supplied by Epic Occasions Ltd, including but not limited to children's face masks, nail polish, nail stickers, glitter tattoos and skincare products, are intended for external use only and are provided solely for entertainment purposes.

Parents or guardians remain responsible for deciding whether products or activities are suitable for their child and may request that any activity or product is omitted.

Epic Occasions Ltd does not carry out patch testing and accepts no liability for allergic reactions, skin sensitivities, irritation or other adverse reactions where relevant medical information has not been disclosed prior to the Event.

Some Epic Extras, craft activities, decorative props and equipment, including bracelet making kits, decorative garlands, necklaces, ribbons and other items containing small parts or cords, may present a choking, entanglement or strangulation hazard. These items are not suitable for children under 3 years of age and must only be used under the supervision of a responsible adult.

The Company reserves the right to refuse the use of any product or activity where participation may not be in the child's best interests or where there are concerns regarding the child's health, safety or wellbeing.

Items contained within party bags remain the responsibility of the parent or guardian once distributed and should be used in accordance with any age recommendations or manufacturer's instructions where applicable.

7. Food & Refreshments

Where refreshments are supplied by Epic Occasions Ltd, reasonable care is taken when sourcing products; however, the Company cannot guarantee that food or drink is free from allergens.

The Customer must declare all allergies and dietary requirements before the Event.

Epic Occasions Ltd accepts no responsibility for allergic reactions where relevant information has not been disclosed.

Where food, birthday cakes, sweets or drinks are supplied by the Customer or any third party, Epic Occasions Ltd accepts no responsibility for their preparation, storage, food hygiene, allergens, suitability or consumption.

Parents and guardians remain responsible for supervising children whilst consuming food and drink.

8. Equipment, Damage & Care

All Epic Extras and equipment remain the property of Epic Occasions Ltd.

Customers are responsible for taking reasonable care of all supplied equipment.



The Customer accepts responsibility for any deliberate or negligent damage, theft or loss of Company equipment occurring during the hire period. Replacement or repair costs may be charged where appropriate.

The Customer is also responsible for ensuring that children use craft materials, props and equipment appropriately and under suitable adult supervision.

All Epic Extras must be used only for their intended purpose and in accordance with any instructions provided by Epic Occasions Ltd.

The Customer must not alter, dismantle, relocate or misuse any Epic Extra or equipment supplied by Epic Occasions Ltd without the Company's prior permission.

9. Photography, Privacy & GDPR

Photographs will only be used with the Customer's permission. Personal information is processed in accordance with UK GDPR.

10. Liability & Force Majeure

Epic Occasions Ltd will always endeavour to deliver the booked Event as agreed. However, we cannot accept responsibility for delays or cancellations caused by circumstances beyond our reasonable control, including but not limited to severe weather, sudden illness, road traffic incidents, vehicle breakdown, venue closure or other emergencies. Where possible, an alternative date will be offered. Nothing in these Terms and Conditions affects your statutory rights.

11. Customer Declaration

I confirm I am over 18 years of age and agree to these Terms and Conditions.

By signing this Agreement, the Customer confirms that they have read, understood and agree to comply with these Terms and Conditions.

Customer Name: _____

Signature: _____

Date: _____

Company Representative: _____

Date: _____